

SAN DIEGO REGIONAL INCLUSIONARY PLANNING PROGRAM

COUNTY OF SAN DIEGO OFFICE OF EMERGENCY SERVICES



AFN Working Group

- Designed to ensure our emergency planning efforts reflect the unique needs of our whole community
- Open to any community organization, service provider or government agency who wishes to participate
- Over 50 participating agencies
- Quarterly meetings

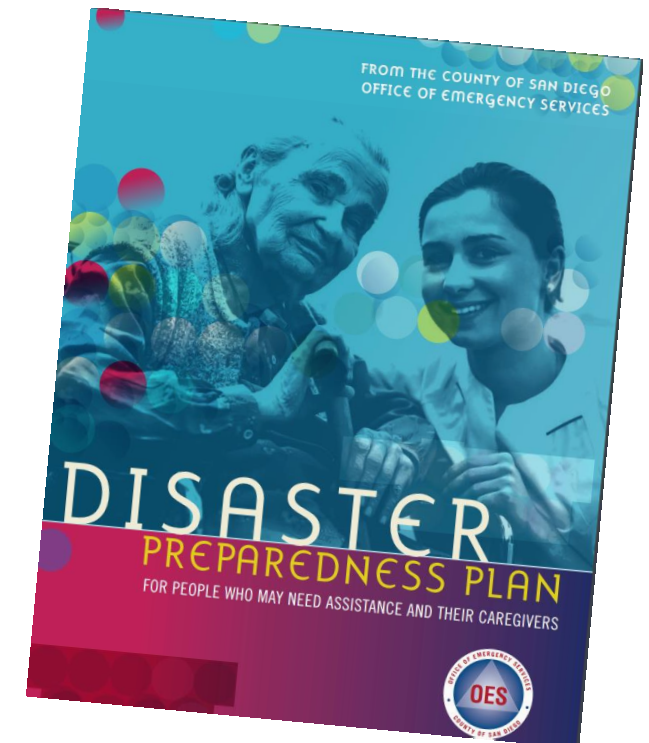
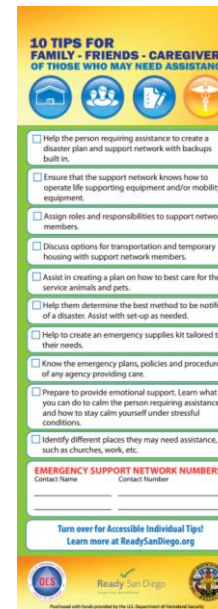
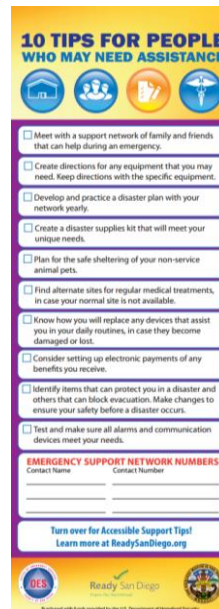
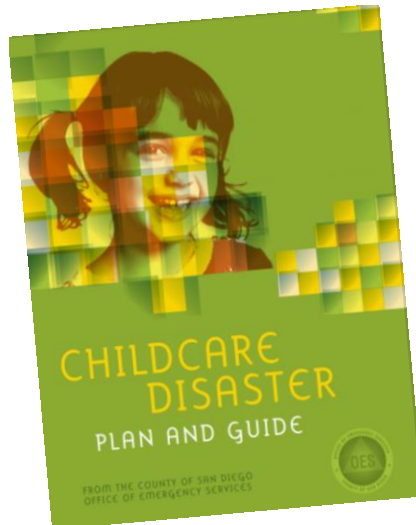
Current projects:

- Emergency operations plans review
- Community resource list development
- Community needs survey

Preparedness

Preparedness Materials

- “Disaster Preparedness Plan for Individuals Who May Need Assistance and Their Caregivers”
- “Ten Tips for People Who May Need Assistance”
- “Childcare Disaster Plan & Guide”
- ReadySanDiego.org



Response

- **EOC Positions**
 - AFN Technical Advisor (Policy Group)
 - AFN Unit Leader (Care & Shelter Branch)
- **Accessible Shelter Equipment Cache:** Maintain a cache of supplies to ensure emergency shelters are accessible to the whole community which includes accessible cots; privacy screens; temporary ramps; shower seats; raised toilet seats; adaptive eating utensils, plates and cups; and durable medical equipment (canes, walkers, wheelchairs).
- **Disaster Rapid Assessment Team:** Trained to perform assessments at service delivery sites to ensure the needs of all residents are being met. Teams assess the physical facility, operations, communications and medical/mental health.
- **Vulnerable Adult Shelter Assessment Team:** May visit a shelter to evaluate specialized needs of vulnerable adults residing in the shelter.

Communication

- **SDCountyEmergency.com & SDCountyEmergency Mobile Application:** Website and mobile app that provide emergency notifications in English and Spanish.
- **Accessible AlertSanDiego:** AlertSanDiego is the Reverse 9-1-1 system utilized in San Diego County – the accessible option allows users to receive emergency notifications via ASL video with English voice and text.
- **Partner Relay Program:** Recruited 300 individuals/organizations to assist the County by translating and disseminating critical disaster, safety and health information to residents who are monolingual non-English speakers. Focus languages: Arabic, Chinese, Filipino, Karen, Korean, Somali, Spanish and Vietnamese.

Training

- **Shelter Worker Training Videos**

- Developed to help shelter workers better identify, understand and support individuals with disabilities and other access and functional needs in an emergency shelter.
- Three videos (physical, cognitive, emotional disabilities) – each approximately 45 minutes in length.

- **First Responder AFN Training Videos**

- Developed to provide first responders with helpful information to consider when evacuating individuals with physical, cognitive and emotional disabilities.
- Eight 8-10 minute videos covering the following topics: Alzheimer's disease/memory loss, autism, blind/low vision, chronic illness, cognitive disabilities, deaf/hard of hearing, mental illness and physical disabilities.

Gap Analysis Project

- Designed to ensure that individuals with disabilities and other access and functional needs are included in the emergency planning process.
- Over 88 plans, checklists, SOPs, etc. were submitted to a contractor for review. The contractor looked for gaps in our planning related to individuals with disabilities and other access and functional needs.
- Identified gaps based on the following areas: evacuation; inclusion; maintaining health; maintaining independence; people first language; physical access; public information/ communication; transportation; and resource gaps.
- Provided a detailed gap analysis report that indicated gaps found and recommendations for corrections.
- Based on findings, OES, in coordination with the AFN Working Group, is developing an action plan to address gaps.

Enhancing Efforts

- Received UASI funding to hire a regional AFN Coordinator.
- Adding supplies to our shelter cache: pictogram/communication boards, sound amplification devices, 100% cotton blankets and language boards.
- Creating a Medical Pediatric Emergency Response Team and procuring pediatric supplies for shelters.
- Implementing a charging station project which will enable individuals to charge medically necessary devices during an emergency without impacting health care providers.
- Expanding relationships with transportation providers to better understand regional paratransit capacity and ridership data.
- Working with SDG&E and County HHSA to utilize Medical Baseline Program and In-Home Support Services lists for planning and response purposes.